The Beaver County VA Outpatient Clinic in Monaca is moving? Where?
The Beaver County VA Outpatient Clinic is relocating from Monaca, Pa. approximately three miles away to 300 Brighton Avenue, Suite 110 in Rochester, Pa, 15074. The phone number (724-709-6005) and fax number (724-774-3169) will remain the same.

When is the new Beaver County VA Outpatient Clinic opening?
The relocated clinic opens for patient appointments on June 26, 2017. Please look for a letter in the U.S. mail with full details. Your automated pre-appointment call will also remind you of the change. If any Veteran is late for an appointment at the new location because of confusion with the change, we will be happy to arrange for him or her to be seen as soon as is possible that day.

Why is the Beaver County VA Outpatient Clinic moving?
We have observed a steady or increasing demand for VA Healthcare in Beaver County since the Monaca clinic opened in 2007. We care for an average of nearly 4,700 Veterans in the county each year, and anticipate continued growth.

Same-day access offerings to primary and mental health care services, along with the transition to a team-based model of health care delivery require expanded space, more than is available in the Monaca location. The new location in Rochester provides approximately 17,000 square feet of capacity, an increase of nearly 40 percent.

There is a new health care delivery model. Can you explain?
Our clinicians will begin delivering health care to you through a Patient Aligned Care Team or PACT. You are at the center of your team of provider, registered nurse (RN), licensed practical nurse (LPN), social worker, dietician, pharmacist, administrative professional, and other clinicians according to your individual needs.

Each member of your team fulfills certain roles according to their professional license or training, and all help you make decisions for optimal health and well-being. The PACT model is used widely across the VA Healthcare System.

Will my provider change?
Most staff, including providers, are moving with the clinic. One provider is leaving the position and we have already hired a replacement provider. We are hiring one additional provider to support the PACT model and added health care services. If you are affected, we are reaching out to you by phone to discuss. As much as possible, we will accommodate your wishes to keep your provider. Please know that every VA health care provider is well-qualified, and dedicated to our mission.

Are you hiring more staff?
We are hiring health care and administrative professionals as needed to support you through our team-based health care delivery model, PACT.
Will the clinic layout change?
You will notice a different and innovative layout, designed to support the PACT health care delivery model. Private exam rooms surround the separate clinical staff work area that your health care team uses to communicate and collaborate with one another. The overall layout enhances privacy and safety, optimizes processes like appointment check in and out, and simplifies navigation through the clinic.

The clinic in Monaca offered many health care services. Are you adding more?
Yes. The Beaver County VA Outpatient Clinic, for many years, has offered Veterans primary and preventive care, mental health care, podiatry and dietary services, and diagnostic services including laboratory and imaging (X-ray). The clinic has offered limited specialty care through Telehealth technology.

We will continue to offer the health care services we always have, and will expand Telehealth capacity; add specific dermatological testing; and add limited audiology services including hearing aid maintenance and repairs, but not hearing tests. Please note, a pharmacist will be on-staff, but there is no on-site pharmacy.

Does the relocated Beaver County VA Outpatient Clinic have any other noteworthy features?
We built the clinic specifically to meet your needs, and those of your fellow Veterans. The state-of-the-art design optimizes patient and staff flow and safety, and offers the latest in medical equipment and technology. The site contains ample parking, including more handicapped spaces and is located along the Beaver County Transit Authority Bus Route 1.

Are there other health care management tools and other information I can access outside of my medical appointments?
You can message securely with your healthcare provider, view lab results, request medication refills and more. Visit www.myhealth.va.gov to get started.

You can ask urgent health related questions and get expert advice through our 24/7 Nurse Call Center. Call 412-822-2222 or 1-866-482-7488 and press 3.

You can keep up with the latest VA Pittsburgh Health Care System news by following us on Social Media at www.facebook.com/VAPHS and www.twitter.com/VAPittsburgh. You can also subscribe to receive email updates at www.pittsburgh.va.gov (middle right side of page).

You can read our newsletter. Launched in 2017, Veterans Connect is published and delivered to your mail box three times a year.

How is Beaver County VA Outpatient Clinic associated with VA Pittsburgh Healthcare System?
The Beaver County VA Outpatient Clinic is part of the VA Pittsburgh Healthcare System (VAPHS), which is also comprised of the University Drive and H.J. Heinz medical center locations in Pittsburgh, and four additional outpatient clinics located in Fayette, Washington, and Westmoreland counties in Pennsylvania, and Belmont County in Ohio. VA Pittsburgh Healthcare System is one of the largest and most progressive VA health care systems in the country, serving approximately 70,000 Veterans annually. VAPHS contracts with Valor Healthcare to operate the Beaver County VA Outpatient Clinic.

Want to learn more?
Go to www.pittsburgh.va.gov. On the left menu, click on Locations & Directions, then Community Clinics, Beaver County VA Outpatient Clinic. Or call 724-709-6005.